

DANWAY

INDUSTRIAL & RETAIL SYSTEMS



SERVICE

Unmatched and unlimited service provided by professionals. In line with the tradition of the Danway vision -“Confidence through Service”, the role of after sales service department is recognized as of paramount priority.

- An extremely vibrant and motivated team of qualified and well experienced service engineers to ensure absolute product support and maintenance.
- Authorized weighing scale service provider of Dubai Municipality.
- Calibration services are supported by DCML accredited lab (17025 standards).
- Ultra modern service center with sophisticated and modern equipment's. To ensure a high quality and accuracy of job to meet international standards.
- Adequate inventory of spare parts and consumables, purpose built electronic workshop, specialized tools and equipment, in-house software support and operations as per ISO 9002 standards. They all contribute to execute a service job, big or small, near or far to the utmost satisfaction of our valuable clients.
- Frequent in-house and overseas training at our principals' facilities keep Danway's technical department abreast of the latest technological developments and keeps them at par with International standards.
- All equipment prior to dispatch are assembled and tested at our purpose built workshop. The Danway Service Department ensures that every warranty call is attended free of charge.
- Repairs at component level are an unmatched strength of the Danway Service Department.
- Well-trained and dedicated engineers ensure that every possible component is repaired; thereby helping valuable customers reduce costs by not paying for expensive spares replacement.
- Tailor made systems for specific applications are designed and assembled in the workshop. All such systems are thoroughly tested prior to site installation. Each job is individually engineered and executed, with careful planning and monitoring going into every site installation, even subcontractors work involved in any site installation is supervised by Danway engineers.
- Pre-calibrated Test Weights with traceability to international standards are used for calibration of all weighing system including truck weighing scales.

Service support capabilities:

Supply, Installation/calibration, Maintenance / repair of all type of

- Weighing scales
- Weighbridges
- Laboratory scales
- Bench Scales
- Floor Scales
- Counting / Price computing scales
- Check weighers
- Belt scales
- Retail scales
- Crane scales
- Loadcell calibration
- Hopper scales
- Tank and Silo system
- Pallet Truck scales
- Metal detectors
- Printer/ scanner / PDTs
- Welding / Cutting Equipment's
- Food Equipment's

Maintenance of all type of Weighing Scales / Weighbridges / Lab Scales (1mg to 150 Tons)



Supply of standard Weighbridge software / Customized weighbridge software / Indicators



Supply of all type of loadcells / Weighbridge up-gradations



Weighing scale & Weighbridge calibration / Metal Detector Calibration/ Test weight



Retail Automation Maintenance – Printers / Scanners / PDT's / Security system supply



Maintenance of Avery Berkel Weighing scale



Model (M² 100 ,M² 200, Model (IM100 , IM202) Model : IM500 Model : (XM100,XM200 M² 202) XM202,XM400)

Maintenance of Avery Berkel Weighing scale



XS100 /XS200/XS400 XTs100/XTs200/XTs500 FX-series FX050

Supply of Paper consumables and Ribbon



Supply and Maintenance of Food Equipments - Dadaux (France) , UBERT(Germany)



Mincer (82 Classic) Mincer (TX98) Mincer TX98 Compact Vacuum Pack D300

Supply and Maintenance of Food Equipments - Dadaux (France) , UBERT(Germany)



Bone saw (SX200 / SX220/SX350S) Sausage FillerPH25 Major Slice 350

Supply and Maintenance of Food Equipment - Dadaux (France) , UBERT(Germany)



GRAVINOX Slicer 350 Rotisserie (Model : Convex) Rotisserie (Model : Topline)

Maintenance of Welding Machines / Cutting Machines Support services program level



SUPPORT
SERVICES

Support

We appreciate understand the importance of well established service level program. Our maintenace programs are desinged to give to the time of focus on efficient running of your business without having to worry about breakdowns. We know 'downtime' is expensive and inconvenient. Our aim is to ensure that your equipment to have maximum 'uptime'. We can undertake maintenace and calibration of all type of weighing scales / weighbridges and other below listed industrial and retail equipments irrespective of make or type.

Services offer for Weighing scales, Weighbridges, Laboratory scales, Bench Scales, Floor Scales, Counting / Price computing scales, Check weighers, Belt scales, Retail scales, Crane scales, Hopper scales, Tank and Silo system, Pallet Truck scales, Metal detectors, Scanners , Printers, PDTs, Welding equipment's, Food equipment's.

- Preventive Maintenance contract with spares.
- Preventive Maintenance contract without spares.
- Calibration contract.
- On Call charge basis / on the spot services.
- Up-gradation of equipments.
- Supply of spares service.
- Supply of lables & other accessiores for Retail scales.
- Weliding consumables.

"SERVICE WITH A SMILE AT YOUR DOOR STEP 24 x7"

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